

Dear Commissioners:

Don't prevent states from fixing my cell phone problems. I am writing to oppose CG Docket No. 04-208 and WT Docket No. 05-194, which will unjustly take away the authority of states to tackle problems with cell phone service, including abusive cancellation penalties. Worse, the proposal will put in place a weak set of cell phone company-endorsed rules that offer no improvements in service or enforcement.

It's time to adopt policies that force cell phone companies to improve the level of service they provide to consumers. If im going to be locked into a contract with someone, they had better meet their end of the bargain. right now, i have to pay over \$60 per month for a phone that doesnt give me voice mails 100% of the time, that doesnt work even in areas the company promised me it would work without roaming, and occasionally decides to charge me roaming fees, even if it didnt the day before in the exact same place. i cant reduce my minutes, as that would extend my contract. i cant upgrade my phone to one that works properly, as that would extend my contract. im sick of this, and you should be too.

Although CG Docket No. 04-208 purports to address consumer frustration with confusing cell phone bills, hidden fees and misleading advertising, the proposal does little for consumers. In the name of helping us, the agency is proposing to block states from passing their own pro-consumer laws. As bad, WT Docket No. 05-194 would bar state courts from enforcing state law when it comes to unfair and abusive cell phone contracts. That's going too far.

States are responding to consumer complaints. Don't stop them! And don't give in to adopting weak, industry-drafted rules in their place. The FCC should stand up to the cell phone industry, and respect states rights and strong consumer protections.

Sincerely,
Tracy Huggins